



## Service Between Us – Price List

Valid as of 01.09.2022

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## 1. Package Parameters

Sending Packages using service [Between Us](#) can be utilized in case a client has the Packeta App installed on their smart phone. This service is primarily designated for sending Packages among natural persons and is available only in selected countries. Detailed description of how this service operates can be found at our website or in the [Terms and Conditions of the Between Us service](#).

Package parameters	To a Pickup Place			To an address	
	Z-POINT* standard	Z-POINT* oversized	Z-BOX**	standard	oversized
Max. Package weight	5 kg	10 kg	5 kg	5 kg	10 kg
Min. Package dimensions	10 x 7 x 1 cm				
Max. length of the longest side	50 cm	120 cm	Based on the locker size: S (45 x 8 x 61 cm) M (45 x 17 x 61 cm) L (45 x 36 x 61 cm)	50 cm	120 cm
Max. sum of all 3 sides	120 cm	150 cm		120 cm	150 cm
<b>Delivery Period</b>					
Is counted as the number of days from submitting the Package at the Place of Dispatch to the delivery of the Package at the Place of Delivery, or to delivering a notice of package arrival, or its storage (as per the respective terms of the carrier). Transport Period is displayed as, for example, "D+X", where "D" is the day of submitting the Package and "X" represents the amount of business days. The Delivery Period depends on specific conditions of the carrier and in the Price List is always listed under its respective designation.					
<b>Exclusion</b>					
In case of Package Submission at Z-POINTS in selected municipalities the Delivery Period is generally extended by 1 day. This concerns the following municipalities: Čierna nad Tisou, Gelnica, Kráľovský Chlmec, Medzilaborce, Tornaľa, Veľké Kapušany, Kamenica nad Cirochou, Belá nad Cirochou a Snina.					

\***Z-POINT** is a place, where Packeta facilitates the handover of the Package to the Consignee and collection of the Package from the Consignor via contractual partners, available during opening hours of the contractual partner.

\*\***Z-BOX** is a self-service automated handover and submission place of Packeta, usually available 24/7.

## 2. Prices for Packages and Services

### 2.1. Slovakia

#### Slovakia: SK Delivery to a Z-POINT/Z-BOX

Delivery Period: D+1

Delivery to a Z-POINT (Package delivery price)	Price incl. VAT (submission at Z-POINT)	Maximum C. O. D. amount	Maximum insurance amount
Package weight ≤ 5 kg	3,30 €	200 EUR	200 EUR
Package weight ≤ 10 kg	5,40 €		



# Packeta

<b>C. O. D.</b> (up to maximum C. O. D. amount incl. VAT)	<b>Price incl. VAT</b>
200 EUR	1,30 €
<b>Insurance</b> (up to maximum insurance amount incl. VAT)	<b>Price incl. VAT</b>
15 EUR	included in the delivery price
for every started additional 5 EUR	0,02 EUR

## Slovakia: SK Delivery to an address

Delivery period: D+1

<b>Delivery to an address</b> (Package delivery price)	<b>Price incl. VAT</b> (submission at Z-POINT)	<b>Maximum C. O. D.</b>	<b>Maximum insurance amount</b>
Package weight ≤ 5 kg	5,80 €	200 EUR	200 EUR
Package weight ≤ 10 kg	7,40 €		
<b>C. O. D.</b> (up to maximum C. O. D. amount incl. VAT)	<b>Price incl. VAT</b>		
200 EUR	1,30 €		
<b>Insurance</b> (up to maximum insurance amount incl. VAT)	<b>Price incl. VAT</b>		
200 EUR	included in the delivery price		

## 2.2. Czech Republic

### Czech Republic: CZ Delivery to a Z-POINT/Z-BOX

Delivery Period: D+1

<b>Delivery to a Z-POINT</b> (Package delivery price)	<b>Price incl. VAT</b> (submission at Z-POINT)	<b>Maximum C. O. D.</b>	<b>Maximum insurance amount</b>
Package weight ≤ 5 kg	3,90 €	200 EUR	200 EUR
Package weight ≤ 10 kg	7,40 €		
<b>C. O. D.</b> (up to maximum C. O. D. amount incl. VAT)	<b>Price incl. VAT</b>		
200 EUR	1,30 €		
<b>Insurance</b> (up to maximum insurance amount incl. VAT)	<b>Price incl. VAT</b>		
15 EUR	included in the delivery price		
for every started additional 5 EUR	0,02 EUR		



## Czech Republic: CZ Delivery to an address

Delivery Period: D+2

<b>Delivery to an address</b> (Package delivery price)	<b>Price incl. VAT</b> (submission at Z-POINT)	<b>Maximum C. O. D.</b>	<b>Maximum insurance amount</b>
Package weight ≤ 5 kg	6,90 €	200 EUR	200 EUR
Package weight ≤ 10 kg	8,40 €		
<b>C. O. D.</b> (up to maximum C. O. D. amount incl. VAT)	<b>Price incl. VAT</b>		
200 EUR	1,30 €		
<b>Insurance</b> (up to maximum insurance amount incl. VAT)	<b>Price incl. VAT</b>		
200 EUR	included in the delivery price		

## 2.3. Hungary

### Hungary: HU Delivery to a Z-POINT/Z-BOX

Delivery Period: D+1

<b>Delivery to a Z-POINT</b> (Package delivery price)	<b>Price incl. VAT</b> (submission at a Z-POINT)	<b>Maximum C. O. D.</b>	<b>Maximum insurance amount</b>
Package weight ≤ 5 kg	3,90 €	200 EUR	200 EUR
Package weight ≤ 10 kg	7,40 €		
<b>C. O. D.</b> (up to maximum C. O. D. amount incl. VAT)	<b>Price incl. VAT</b>		
200 EUR	1,30 €		
<b>Insurance</b> (up to maximum insurance amount incl. VAT)	<b>Price incl. VAT</b>		
15 EUR	included in the delivery price		
for every started additional 5 EUR	0,02 EUR		

### Hungary: HU Delivery to an address

Delivery Period: D+2

<b>Delivery to an address</b> (Package delivery price)	<b>Price incl. VAT</b> (submission at a Z-POINT)	<b>Maximum C. O. D.</b>	<b>Maximum insurance amount</b>
Package weight ≤ 5 kg	6,90 €	200 EUR	200 EUR
Package weight ≤ 10 kg	8,40 €		
<b>C. O. D.</b> (up to maximum C. O. D. amount incl. VAT)	<b>Price incl. VAT</b>		
200 EUR	1,30 €		
<b>Insurance</b> (up to maximum insurance amount incl. VAT)	<b>Price incl. VAT</b>		



200 EUR	included in the delivery price
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## 2.4. Romania

### Romania: RO Delivery to a Z-POINT/Z-BOX

Delivery Period: D+2

<b>Delivery to a Z-POINT</b> (Package delivery price)	<b>Price incl. VAT</b> (submission at a Z-POINT)	<b>Maximum C. O. D.</b>	<b>Maximum insurance amount</b>
Package weight ≤ 5 kg	4,50 €	200 EUR	200 EUR
Package weight ≤ 10 kg	8,00 €		
<b>C. O. D.</b> (up to maximum C. O. D. amount incl. VAT)	<b>Price incl. VAT</b>		
200 EUR	1,30 €		
<b>Insurance</b> (up to maximum insurance amount incl. VAT)	<b>Price incl. VAT</b>		
15 EUR	included in the delivery price		
for every started additional 5 EUR	0,02 EUR		

### Romania: RO Delivery to an address

Delivery Period: D+2

<b>Delivery to an address</b> (Package delivery price)	<b>Price incl. VAT</b> (submission at a Z-POINT)	<b>Maximum C. O. D.</b>	<b>Maximum insurance amount</b>
Package weight ≤ 5 kg	7,50 €	200 EUR	200 EUR
Package weight ≤ 10 kg	9,00 €		
<b>C. O. D.</b> (up to maximum C. O. D. amount incl. VAT)	<b>Price incl. VAT</b>		
200 EUR	1,30 €		
<b>Insurance</b> (up to maximum insurance amount incl. VAT)	<b>Price incl. VAT</b>		
200 EUR	included in the delivery price		

**NOTICE:** included in the package delivery price are also: text message and e-mail notifications, Track&Trace

## 3. Surcharges for Between Us Packages

<b>Type of surcharge</b>	<b>Price without VAT</b>
Redirecting a Package upon the request of the Consignee (redirection of the Package from a Pick-up Point to Delivery to an address)	2,50 €



Age confirmation 18 + (service can be utilized with Packages delivered to Z-POINTS in SK, CZ, HU and RO)	1,00 €
Return storage (price per day)	0,50 €
Non-systemic package	5,00 €
Package not fulfilling GT&C	40,00 €
<b>Other surcharges</b>	<b>%</b>
C. O. D. calculation - CZK/EUR (calculated on the day of submitting Package data in to the APP = Package submission)	exchange rate of ČSOB* <b>reduced by 1%</b>
C. O. D. calculation - HUF/EUR (calculated on the day of submitting Package data in to the APP = Package submission)	exchange rate of ECB** <b>reduced by 4%</b>
C. O. D. calculation - RON/EUR (calculated on the day of submitting Package data in to the APP = Package submission)	exchange rate of ECB** <b>reduced by 4%</b>

\***ČSOB - Československá obchodní banka, a.s.**, IČ: 00001350, registered seat at Praha 5, Radlická 333/150, ZIP 15057, registered at the Commercial Registry of Municipal court of Prague, item no. BXXXXVI 46 (<https://www.csob.cz/portal/lide/kurzovni-listek>)

\*\***ECB – European Central Bank**, <https://www.nbs.sk/sk/statisticke-udaje/kurzovy-listok/denny-kurzovy-listok-ecb>